
California Franchise Tax Board

2005 Information Directory

Members of the Board

| | |
|--------|--|
| Chair | Steve Westly, State Controller |
| Member | John Chiang, Chairman, State Board of Equalization |
| Member | Tom Campbell, Director of Finance |

Executive Officer Gerald H. Goldberg

FTB on the Internet www.ftb.ca.gov

Tax News

| | |
|------------------------|--|
| Call us at: | (916) 845-7070 |
| Email us at: | TaxNews@ftb.ca.gov |
| <i>Tax News Online</i> | www.ftb.ca.gov |

Tax Practitioner Services

| | |
|---|----------------|
| ✓ Hotline (not toll-free) | (916) 845-7057 |
| ✓ Hotline (Fax) | (916) 845-6377 |
| ✓ Personal Income Tax Collection (Fax) | (916) 845-0494 |
| ✓ Business Entity Tax Collections (Fax) | (916) 845-0145 |

Interactive Voice Response (IVR)/Automated Telephone Service

FTB's automated telephone system provides services in both English and Spanish to callers with touch-tone telephones. Callers may listen to recorded answers to frequently asked questions about state income taxes, 24 hours a day, seven days a week. Callers may order personal income tax forms, verify the status of their personal income tax refund, check their balance due, and confirm recent payment amounts and dates, 24 hours a day, except 10 p.m. Sunday to 5 a.m. Monday. Callers may order business entity tax forms 6 a.m. to 8 p.m., Monday through Friday and 6 a.m. to 4 p.m. Saturdays.

| | |
|--|----------------|
| From within the United States, call | (800) 338-0505 |
| From outside the United States, call (not toll-free) | (916) 845-6600 |

Homeowner and Renter Assistance Toll-Free Telephone Service

Callers may listen to recorded answers to frequently asked questions about homeowner and renter assistance 24 hours a day, seven days a week. Callers may order homeowner and renter assistance claim forms or verify the status of their homeowner and renter assistance payment 24 hours a day, except 10 p.m. Sunday to 5 a.m. Monday.

| | |
|--|----------------|
| From within the United States, call | (800) 868-4171 |
| From outside the United States, call (not toll-free) | (916) 845-6600 |

General Toll-Free Telephone Service (Taxpayer Services Center)

Telephone assistance is available year-round from 7 a.m. until 7 p.m. Monday through Friday. We may modify these hours without notice to meet operational needs.

| | |
|--|----------------|
| From within the United States, call | (800) 852-5711 |
| From outside the United States, call (not toll-free) | (916) 845-6500 |

Assistance for Persons With Disabilities

We comply with the Americans with Disabilities Act. Persons with hearing or speech impairments call:

| | |
|--------------|----------------|
| From TTY/TDD | (800) 822-6268 |
|--------------|----------------|

Where to Call or Write

Note – If an address is not shown use:

UNIT NAME
FRANCHISE TAX BOARD
PO BOX 1468
SACRAMENTO CA 95812-1468

A

Accounting Period/Method Change (916) 845-7057
Change of Accounting Method/Period
Franchise Tax Board
PO Box 1998
Rancho Cordova CA 95741-1998
Application for Revivor (916) 845-7057

B

Bankruptcy (916) 845-4750
(Corporation and Personal Income Tax)
PO Box 2952
Sacramento CA 95812-2952
Business Entities Filing Enforcement (800) 478-7194
Email: filing.enforcement@ftb.ca.gov

C

Child Support Collections (916) 845-4010
Delinquent Child Support Collections
Franchise Tax Board
PO Box 460
Rancho Cordova CA 95741-0460
Claims for Refund (916) 845-7057
Corporation Collections (916) 845-7033
Court-Ordered Debt (916) 845-4064
Court-Ordered Debt Collections
Franchise Tax Board
PO Box 1328
Rancho Cordova CA 95741-1328

D

Decedents, General Information (916) 845-7057
Deductible Dividends, Percent of (916) 845-4138
Disclosure Section (916) 845-3226
Dishonored Checks, Status of (916) 845-3725

E

Economic & Statistical Research Bureau (916) 845-3400
Tax Policy Research Section (916) 845-3375
Revenue Analysis Section (916) 845-6370
Statistical Research Section (916) 845-3403
Fax (916) 845-5472

e-Programs Customer Service (916) 845-4025
e-file Help Desk (916) 845-0353
Fax (916) 845-0287
Electronic Funds Transfer
Franchise Tax Board
PO Box 1468
Sacramento CA 95812-1468

Employment – Examination Section
Information (916) 845-3608
Equal Employment Opportunity Office . . (916) 845-3651
Estate Income Tax Certificate (916) 845-4210
PIT – Fiduciary Audit Tax Certificate Unit
Estates, General Information (916) 845-7057
Exempt Organizations/Status/
Applying for (916) 845-4171

F

Federal and State Special Audit
Section (916) 845-4028
Filing Enforcement Notice Information
Email: filing.enforcement@ftb.ca.gov
Financial Institution Data Match (916) 845-6304
FIDM
Franchise Tax Board
PO Box 460
Rancho Cordova CA 95741-0460

H

Head of Household (800) 555-4005
Homeowner and Renter Assistance
From within the United States (800) 868-4171
From outside the United States (916) 845-6600

I

Industrial Health & Safety Debt (916) 845-5537
Industrial Health & Safety Collections
Franchise Tax Board
PO Box 1146
Rancho Cordova CA 95741-1146
Information Returns (916) 845-6304
Innocent Spouse Program (916) 845-7072
Innocent Spouse Program
Franchise Tax Board
PO Box 2952
Sacramento CA 95812-2952
Installment Agreements, Electronic (800) 689-4776
(916) 845-4470
Interagency Intercept
From within the United States (800) 852-5711
From outside the United States (916) 845-6500

Where to Call or Write

Investigations (916) 845-4662
Involuntary Conversions, Ext./Time (916) 845-7057

J

Jeopardy Assessments (916) 845-7164

L

Legal Rulings/Notices (requests for) (916) 845-3309
Legal Department
Franchise Tax Board
PO Box 1720
Rancho Cordova CA 95741-1720

Legislation, Obtain a Specific Bill

www.leginfo.ca.gov

Legislative Bill Room
State Capitol Rm B-32
Sacramento CA 95814

Legislation, Policy/Administrative

Issues (916) 845-4326

Letter of Good Standing (request for) ... (916) 845-7057

Liens Desk (916) 845-4350

Fax (916) 845-4389
PO Box 2952
Sacramento CA 95812-2952

LLC Collections (916) 845-7166

Limited Partnerships Collections (916) 845-7165

M

Magnetic Tape Coordination (916) 845-3778

Mortgage Interest Filing Enforcement ... (800) 252-0512

O

Offers in Compromise (916) 845-4787

P

Package X (916) 845-7070

Package X
Franchise Tax Board
PO Box 2708
Rancho Cordova CA 95741-2708

Personal Income Taxes Filing

Enforcement (800) 852-5711

Personnel (916) 845-3650

Political Reform Audit (916) 845-4829

Power of Attorney (Fax) (916) 845-0523

Power of Attorney
Franchise Tax Board
PO Box 2828
Rancho Cordova CA 95741-2828

Public Affairs (916) 845-4800

R

Real Estate Withholding Services and Compliance

Section

Toll-free from the United States ... **(888)** 792-4900

Withholding Services and Compliance

Section Tax Practitioner Hotline

(not toll-free) (916) 845-7315

Local or international

(not toll-free) (916) 845-4900

Fax your forms (916) 845-4912

Research, Economic & Statistical – See Economic

Returns, Request for Copies (Prior Years)

Personal Income Tax (916) 845-5375

Bank & Corporation Tax (916) 845-5116

FTB Data Services and Storage-RID

Franchise Tax Board

PO Box 1468

Sacramento CA 95812-1468

Revivor/Restoration (916) 845-7161

S

S Corporation – Termination of

S Corporation Election (916) 845-7057

Franchise Tax Board

PO Box 942857

Sacramento CA 94257-0540

Secretary of State

www.ss.ca.gov

Corporation Status (916) 657-5448

Corporate Name Availability (916) 657-5448

Corporate Officers (916) 657-5448

Secretary of State

1500 11th Street

Sacramento CA 95814

Settlement Bureau (916) 845-3316

Fax (916) 845-4747

Settlement Bureau

Franchise Tax Board

PO Box 3070

Rancho Cordova CA 95741-3070

Small Business Outreach (916) 845-7565

Fax (916) 845-5047

Speakers' Bureau

(Requests for speakers) (916) 845-7565

Email: speakersbureau@ftb.ca.gov

Speakers' Bureau

Franchise Tax Board

PO Box 520

Rancho Cordova CA 95741-0520

Suspended Corporation (916) 845-7161

Where to Call or Write

T

- Tax Clearance Certificates (916) 845-4124
Tax Clearance Certificates/
Exempt Corporations (916) 845-4171
Tax Forms Development & Distribution . (916) 845-3442
Order forms by phone: (800) 338-0505
Download from the Internet:
www.ftb.ca.gov
Mail: Tax Forms Request
Franchise Tax Board
PO Box 307
Rancho Cordova CA 95741-0307
- Tax News (916) 845-7070
Tax News Editor
Franchise Tax Board
PO Box 2708
Rancho Cordova CA 95741-2708
- Tax Practitioner Hotline (916) 845-7057
Fax (916) 845-6377
- Taxpayer Advocate Bureau (800) 883-5910
Fax (916) 845-6614
Taxpayer Advocate Bureau
Franchise Tax Board
PO Box 157
Rancho Cordova CA 95741-0157
- Taxpayer Services Center
From within the United States (800) 852-5711
From outside the United States (916) 845-6500
- Trusts, General Information (916) 845-7057

V

- Vehicle Registration (DMV) (888) 355-6872
Vehicle Registration Collections
Franchise Tax Board
PO Box 419001
Rancho Cordova CA 95741-9001
- Voluntary Disclosure Program (916) 845-3294
Franchise Tax Board
PO Box 1779
Rancho Cordova CA 95741-1779
- Volunteer Program (916) 845-4109
Public Education Team
Franchise Tax Board
PO Box 651
Sacramento CA 95812-0651

W

- Water's-Edge (916) 845-3940
PO Box 1779
Rancho Cordova CA 95741-1779
- Water's-Edge Elections/
Notices of Nonrenewal (916) 845-5568
PO Box 1779
Rancho Cordova CA 95741-1779
- Withholding Services and Compliance Section
Toll-free from the United States ... (888) 792-4900
Withholding Services and Compliance
Section Tax Practitioner Hotline
(not toll-free) (916) 845-7315
Local or international
(not toll-free) (916) 845-4900
Fax your forms (916) 845-9512
Email: wscs@ftb.ca.gov
Withholding Services and Compliance Section
Franchise Tax Board
PO Box 651
Sacramento CA 94267-0657